Understanding NDIS Pricing Arrangements

How price limits work, and what they mean for your plan

The NDIS Pricing Arrangements and Price Limits (previously known as the NDIS Price Guide) set out the maximum amount that registered providers can charge participants for different types of supports funded under the NDIS. Understanding how these arrangements work can help you budget your plan effectively and compare providers with confidence.

What the Price Limits Cover

Price limits are set separately for different support categories and vary depending on factors such as the type of support (for example, standard personal care versus complex clinical supports), the day and time the service is delivered, and sometimes the location, to account for regional and remote service delivery costs. Providers registered with the NDIS cannot charge above these set limits for regulated supports, although they are free to charge less.

Registered vs Unregistered Providers

If your plan is self-managed or plan-managed, you may also have the option to use unregistered providers, who are not bound by the same price limits and may charge market rates instead. This can offer more flexibility but also means it's worth comparing pricing and understanding exactly what's included before agreeing to a service.

How Pricing Is Reviewed

The NDIA reviews pricing arrangements periodically to reflect changes in the cost of delivering services, including wage increases under relevant awards and enterprise agreements. As part of ongoing reforms, the government has also flagged work on expanding differentiated pricing arrangements for unregistered providers, so participants should expect pricing structures to continue evolving over the coming years.

Getting the Most from Your Budget

Because price limits set a ceiling rather than a fixed rate, it's worth asking providers directly how their pricing compares, what's included in their quoted rate (for example, travel time or reporting), and whether any discounts apply for regular or block-booked services. This can help your funding go further across the life of your plan.

How Fiora Healthcare Can Help

As a registered NDIS provider, our pricing for services delivered across Albany and the Great Southern region aligns with current NDIS price limits, and we're always transparent about what's included in our quotes. If you have questions about how a specific support is priced under your plan, our team is happy to walk you through it.

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